



INFOTECH LIMITED



Telecom Billing Resource Management Solution

# Introduction

- Panamax Infotech Ltd's , comprehensive portfolio of telecom products and solutions have been proven to add real value to our customers' business, releasing them from process and operational constraints and putting them firmly in charge of their own destinies.
- BillCall is an Billing Resource Management Solution, which delivers & focus mainly in the below modules.



# Wholesale Carrier Business Management

## Take charge of your wholesale partner relationships:

The telecoms value chain is becoming more complex. Securing new revenue streams, whilst managing an existing and increasingly competitive voice business, requires operators/carriers to become smarter and leaner.

BillCall offers you the freedom to grow your wholesale partner relations business without constraints. It provides highly-efficient partner management, optimized traffic trading and routing through the network, accurate billing and settlement for traditional voice services. Major highlights are as below.

- ✓ Intelligent LCR.
- ✓ Auto Push Routing and API integration to switches.
- ✓ Routing optimization and management (LCR,QBR,PBR).
- ✓ Peak , Off Peak supported billing.
- ✓ Auto code management.
- ✓ Auto Loading Supplier Cost/Code.
- ✓ CDR Mediation
- ✓ Reports, Alarms, & Billing.
- ✓ Carrier account management.
- ✓ Sales and account managers performance measure.
- ✓ Cash flow management.
- ✓ Dispute management.

# Process Management Applications for MNO/MVNOs

## Financial Management

Business Reports

Cash Flow Management

Invoice Management

Accounts Receivable

## Revenue Assurance

Loss of Revenue Reports

Revenue Maximization

Margin Maximization

Revenue Accounting

## Risk & Dispute Management

Credit Risk Notification

Augment Traffic Analysis

Unauthorized Traffic Report

Reprocess Utility

## Interconnect Manager

Improved cash flow

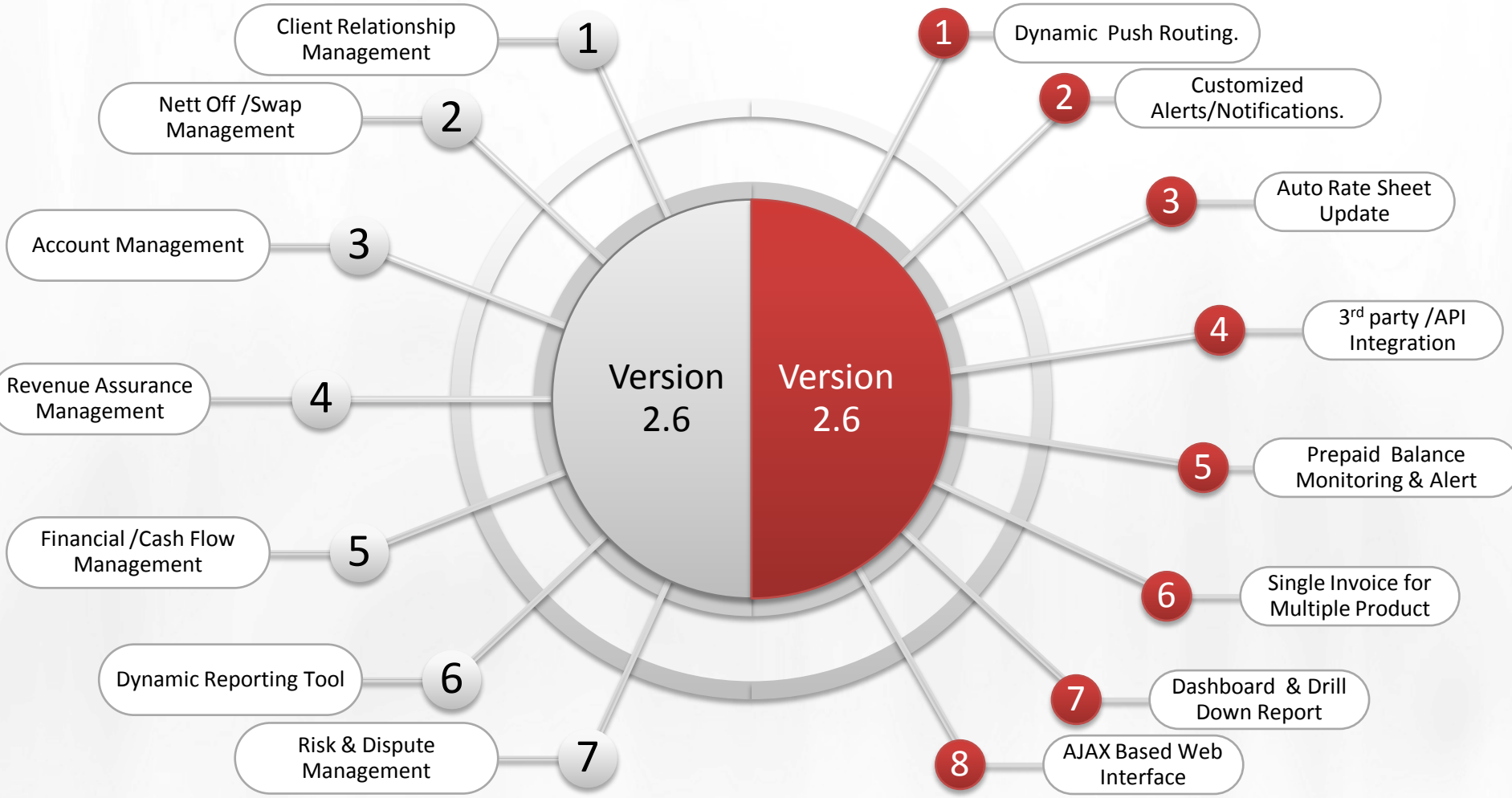
Increased interconnect margins

Enables fast business decisions

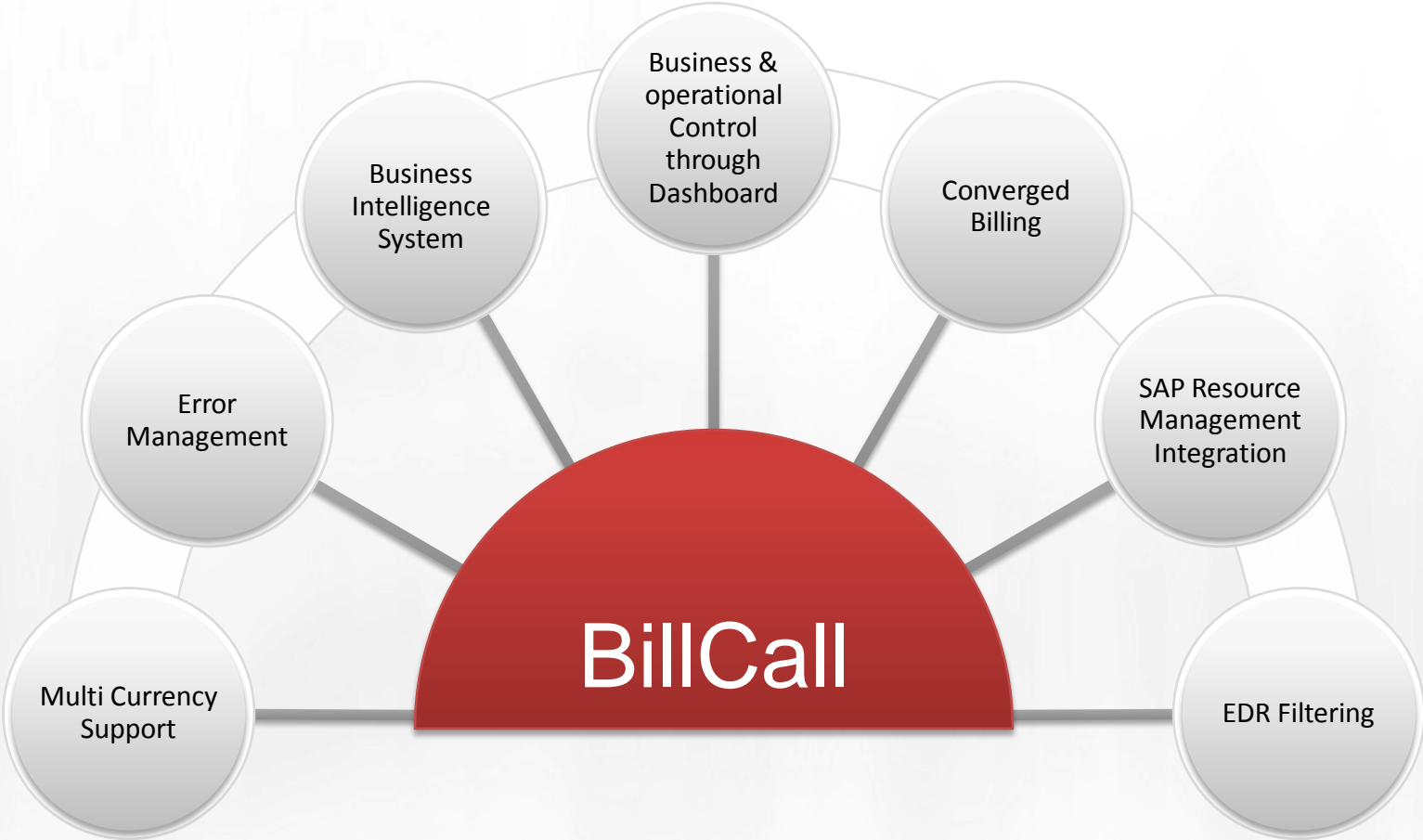
Simple to complex Rating

Automated Reconciliation

# BillCall V 2.6 Overlook



# Up Coming Projects



# Features

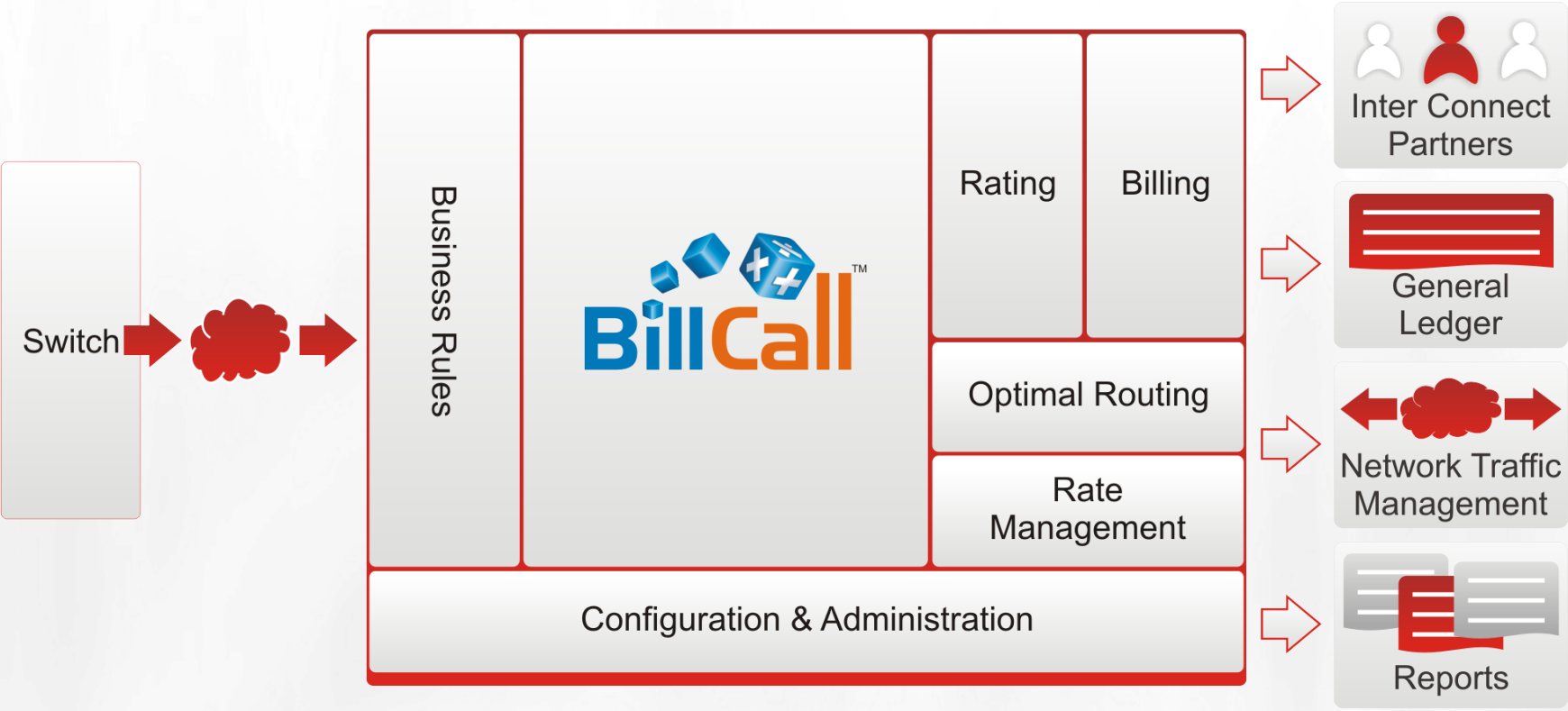


- Client Relationship Management
- Risk And Dispute Management
- Vendor Management
- Resource Management
- Financial Management
- Business Reporting Tool
- Route Management
- Traffic Management

# Why BillCall

- Pay as You Go
  - Quick and Easy to Start
  - 24 x 7 Support
  - High Performance @ Low Cost
  - One Click Back-up
  - Secure & Scalable
  - Unlimited Client Configuration
  - Unlimited User Access
  - 100% Web Access
- Flexible Payment Options with Installments and lease
  - Rental /Hosted Option Monthly
  - Billing due diligence available


# System Architecture





## Supported Operating System

- Windows
- All Browsers



## Supported Database

- Microsoft .NET 2.0 Framework
- MS SQL Server 2008 Enterprise Eddy
- AJAX
- Compatibility to Oracle/My SQL



## Highlights

- Short-Call Analysis for Quality Enhancement
- Bi-Lateral Traffic Analysis (graphical)
- Automated Transaction(s) Allocation to the Invoices
- Rate Fluctuation Analysis
- Rate Fuctuation Report(% of rate increase/decrease etc.)
- Automated Rate-Notice & Rate Tracing
- Automated Invoice Generation

# Implementation Phase

---

## Analysis

- We analyze the requirements of the customers and if needed we send our experts to the customer. After, this analysis implementation plan is also developed under this phase.

## Configuration

- **BillCall** Team works closely with the customer's team and finds out :
- Hardware Requirements and Configurations
- Bundling the delivery package required for your Business Software Requirement

## Installation

- Remote or On-site assistance in setting up third-party vendors' hardware and software
- Free **BillCall** Software Upgrades

## Training

- On-site And/or Off-Site user training
- Help through Online support, Telephonic support, Email support

# Partners & Associates



# Testimonials

---

- ❖ "We've been using Bill call from approximately 1 year and the application is very intuitive and easy to follow, their support always is available with the "Yes we can" attitude. Simple additions to their reports makes a complete reference for our billing targets and administration processes. If any error is detected, BillCall is very easy to correct it with the help of their knowledgeable support with a very short time response. BillCall is an affordable tool for all type of companies and I'm sure that will grow with your company on features, capacity and reliability for the years to come."

**Kevin Tran, Network Administrator, Lunex Telecom.**

- ❖ "Billcall's strength is "Routing Management" which focuses at maximizing your profits. They Say "No" to Conventional method of Base Code Mapping for routing management. BillCall's routing provides dynamic strip up and strip down fully automatic code management. BillCall uses longest digit vendor codes, which helped us significantly to increase profit our business compared to our past routing method."

**Alaa Negeda, President, Alxtel Inc.**

- ❖ Our in-house Bill Call solution is a smart choice for any Telecommunications operator. Besides having a user friendly interface, it allows us to oversee the company's financial performance through real-time reports. Bill Call proved to be a highly reliable tool at SOAM, since its automatic performance helped us to save significant operational resources. Besides, it delivered a considerable positive result due to the continuous optimizations supported. For almost 18 months this solution has operated with an SLA above 99%. Today we are looking not only to invest in technology, but also to develop solid partnerships like ours.

**Thiago Mendes, CTO, South American Telecom**

# Thank You

**USA:**

16192, Coastal Highway,  
Lewes, Delaware 19958, USA

**Asia:**

Panamax House- R&D Center  
Memnagar, Ahmadabad- INDIA

**Tel:** +1.302.380.3707

BillCall.net OR  
Panamaxil.com